



GUEST INFORMATION

Dear guest,

We are very pleased to be able to welcome you in our cottages.

In order to enable you to get along always, we have put this information folder at your disposal. It contains useful information about our cottages and the surroundings, as well as the important people to refer to for any request you might have.

Relax and take a deep breath.

Use the rambling hike- and/or mountain bike routes/trails in the surroundings, explore the nearby medieval town of Vianden as well as other landmarks of our versatile country, or simply relax in your own wellness area or in our massage cabin.

We wish you a very pleasant and relaxing stay with us!

Your hosts,
the Petry family
and the whole team.

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A

A treat at the cottage

Either after a comfortable hike, a racy mountain-bike ride or an interesting trip, you will return, tired but happy, to your cosy cottage.

You will be relieved to realize that you are not obliged to leave the cottage or to cook for yourself if you don't feel like it. As you have already booked one of our delicious dishes on the previous day, you will have it delivered to your cottage.

Attention

During september, mai and june our dishes are not available on **mondays**.

During october, november, december, february, march and april our dishes are not available on **mondays** and **thursdays**.

From Christmas till St Valentine the restaurant is entirely closed.

Our main courses

🍃 **Meat fondue 250 g**
(min. 2 people): 2 kinds of meat
(beef, chicken), salad, potato
gratin
€29.00 per pers.

🍃 **Cheese fondue**
served with ham and potatoes
€21.00 per pers.

🍃 **Mixed platter**
regional sausage variations,
regional cheese, bacon, egg,
gherkins, tomatoes, hot
peppers, herb butter, butter,
bread
€17.00 per pers.

🍃 **Cheese platter**
4-5 different kinds of cheese,
grapes, nuts, dried fruit,
grissini, bread
€17.00 per pers.

🍃 **Ardennes sausage platter**
regional ham, salami, ground
pork, liver sausage, bacon,
meat pie, gherkins, tomatoes,
parsley, baby corn, bread,
grissini
€18.00 per pers.

🍃 **Fish platter**
several smoked fish, prawns,
avocado, lemon, onions, capers,
toast
€18.00 per pers.

🍃 **Fitness salad**
mixture of leaf salad,
mushrooms, tomatoes, spring
onion, pepper, avocado, pine
nuts, fruit, chicken filet, bread,
grissini
€17.00 per pers.

Our desserts

🍃 **Fresh fruit salad with fruits
in season**
€6.00 per pers.

🍃 **Chocolate mousse**
€6.00 per pers.

🍃 **Tiramisù**
€6.00 per pers.

Airport

The nearest airport is about 45 km away.

Luxembourg Airport

L-2987 Luxembourg

🔗 <https://www.lux-airport.lu>

A

Arrival/Departure

The cottage will be at your disposal on the day of arrival at 3 p.m.

We kindly ask you to leave the cottage on the day of departure by 10 a.m. and to check out at the reception.

If you have reserved a late departure (6 p.m.), we ask that you present yourself at reception until 10 a.m. in order to settle the final invoice. The reception is not open in the evening.

B

Bathing gowns

We put free bathing gowns and slippers at your disposal. You can find these in your rooms in the cottage.

In case you need a different size, we will gladly exchange the bathing gown. If you would like to buy a bathing gown, please let us know at the check-out. The price is 49 €.

Bus

The nearest bus stop is in the town centre.

Bicycle rental

Explore the extensive natural landscapes with (almost) effortless e-bikes or mountain bikes.

🔗 <https://www.rentabike.lu>

If you would like to reserve a bike, mountain bike or e-bike, we ask you to inform us in time, or even get yourself in touch with the service «Rent-a Bike» from Diekirch www.rentabike.lu (+352 621 317 894).

🔗 [+352 621 317 894](tel:+352621317894)



B

Breakfast buffet / breakfast service (8.30 a.m-10.30 a.m)

In general, you can choose whether you would like to have breakfast at the buffet in the neighbouring "Stübli" or whether you want breakfast delivered to the chalet.

In the latter case, we kindly ask you to fill out the breakfast list the day before and place it in the letters box, provided for this purpose next to the front door of the reception or drop it off at reception even.

Please note:

In the chalet, breakfast is delivered between 8.30 am and 9 a.m.

If you wish to have the breakfast delivered at a different time, please let us know at the latest the day before.

At the buffet, breakfast times are from 8.30 a.m. to 10.30 a.m.

We would like to point out that we can only guarantee the buffet if at least 8 guests register for it, otherwise we must throw away too many goods.

If this is not the case, we would inform you of this at check-in and you can then fill out the breakfast list for delivery to the chalet.

C

Cash machine (ATM)

The nearest cash machine is situated in Vianden (gas pump Q8).

Catalogues

You can find information about the surroundings at the reception.

Chemists'

The nearest chemists':

Apotheke Vianden

27, rue de la Gare
L-9420 Vianden

Tel: +352 83 46 14

Nordstadapotheke

8, route d'Ettelbruck
L-9160 Ingeldorf

Tel: +352 26 30 23 63

C

Cinema

The nearest cinema is in Diekirch (+/- 10 km).

Ciné Scala

46, rue de l'Industrie
L-9250 Diekirch

🔗 <https://www.cinescala.lu>

Coffee

Every cottage has its own Nespresso coffee machine available. We provide coffee pads for you. Should you need more, please contact our maintenance staff.

D

Doctor

The nearest hospital:

Centre hospitalier du Nord

120, avenue Salentiny
L-9080 Ettelbruck

Tel: +352 8166-1

🔗 <https://www.chdn.lu>

Dog

Your loyal, four-footed companions are warmly welcomed at our place.

Please register your dog, as we will charge 12 € per day per dog.

Please understand that you must keep your dog on a leash and take care that your dog doesn't use our beautiful park as a dog-toilet.

The cottages are situated outside the town, near a small wooded area, where your four-footed friend can gladly frolic.

Since the bedrooms are equipped with top-quality oak wooden floors, we ask you not to let your dog into the bedroom.



E

E-mail address

You can also reach us via our email address
info@chaletspetryspa.lu

✉ info@chaletspetryspa.lu

Emergency numbers

Rescue service: **112**

Police: **113**

Equipment

The cottage disposes of the following equipment:

- Coffee, a selection of tea, sugar, salt and pepper, ...
- Dishwashing detergent, tabs, dishtowels, ...
- Bed linen, towels, sauna towels, bathing gowns, slippers, ...
- Face tissue, shampoo /soap, toilet paper, ...

Excursion tips

On our website you can find lots of information about sights, leisure activities, hike/cycle trails, arts, culture and shopping possibilities.

F

Face- and sauna towel exchange

In order to protect the environment, we encourage you to use your towels several times:

Use several times: Simply leave the towel hanging on the peg.

New towels: Lay the used towels on the bathroom floor - we will provide fresh ones.



F

Fireplace

You will have firewood for the chimney at your disposal. Please avoid laying anything on top of the oven - risk of fire. Pay attention that children don't have access to the oven.

First filling up of the fridge

For a fee (25 euros per person) we will gladly fill up the fridge in your cottage before your arrival.

Besides savoury and light dishes, we will also provide you with something sweet or salty. Let us surprise you.

First-aid

In every cottage you can find a first-aid box in the kitchen.

In case of an emergency, please contact **112**.

G

Garbage

You will benefit from a daily room service, waste disposal. If you want to get rid of your garbage by yourself, please bring it to the designated dustbins next to the bike shack (wooden sliding door).

Gift card

Give your family members, friends or acquaintances a gift card as a present.

They will certainly love it.

<https://www.chaletspetryspa.lu/en/gift-cards>



H

Homepage

Our own webpage can be found under www.chaletspetryspa.lu

🔗 <https://www.chaletspetryspa.lu/en>

I

Infrared cubicle

Please consult the displayed user instructions when using the infrared cubicle.

Intermediate cleaning

A daily room service in the cottage during your stay is included in the price.

From 9 a.m. on, our cleaning ladies stop by at the cottages.

Should you prefer not to be disturbed, please inform us at reception or hang out the designated sign.

Should there be a dog in the cottage, we would kindly ask you not to let go of it or to walk the dog while the cottage is being cleaned.

J

Jacuzzi

Please consult the displayed user instructions when using the Jacuzzi and imperatively replace the cover.



L

Laundry service

The nearest laundry and dry-cleaning service is:

5 à Sec (Cactus shopping centre)

4, route d'Ettelbruck
L-9160 Ingeldorf

🔗 <https://www.5asec.lu>

M

Massage

Let yourself be spoiled by our well-trained staff. In the brochure appended hereto, you will find all the care services offered by our care team.

In order to guarantee you a preferential right for your moment of relaxation, please book as soon as possible, at least 24 hours in advance, under www.salonkee.lu/salon/chalets-petry.

🔗 www.salonkee.lu/salon/chalets-petry

In urgent cases or very short term reservation requests, please try to reach the person responsible for the massage team, Ms. Iskandarani, under the number +49 173 390 20 62.

🔗 [+49 173 390 20 62](tel:+491733902062)

Also keep in mind that your loved ones may be happy to receive a voucher.

N

Non-smoker

We hope you understand that our cottages and our breakfast room are non-smoking areas.



P

Parking

There are free parking areas near the cottages at your disposal (two places per chalet).

Payment

We ask you to pay your bill on the day of departure. As well as cash, we also accept EC-cards, Maestro and VISA.

At the beginning of your stay with us, we ask for your credit card authorisation.

Hereby you deposit a caution of 300 €, which will be used to cover any undeclared damages.

The deposit will be unlocked automatically 30 days after your arrival.

Please report any damages immediately.

R

Railway station

The nearest train stop is in Diekirch.
(located 10 km away)

🔗 www.cfl.lu/en-gb/network/station/gare-de-diekirch

Restaurants

We suggest a visit to the in-house restaurant in Vianden.

The “**Hot Stone Chalet**”, at the foot of the beautiful castle in Vianden, just next to the ropeway, does not only offer meat on the hot stone, but services other delicacies as well.

🔗 www.chalethotstone.lu

www.chalethotstone.lu

The following are further family-run restaurants in Vianden:

- **Restaurant Victor Hugo Vianden**
www.hotelvictorhugo.lu
- **Restaurant-Pizzeria Hotel Petry Vianden**
<http://hotel-petry.com>
- **Hotel Belle-Vue Vianden**
www.hotelbv.com

R

Repair

Should something in your cottage, despite regular checks, not function properly, inform the maintenance staff and the deficiencies will be fixed as soon as possible.

S

Sauna

Please use the towels for sauna and observe the rules.

Shopping

The nearest supermarkets are:

- **Nah und gut** (+/- 4 km)
38, Johanniterstraße
D-54675 Körperich
www.edeka.de

- **Cactus**
4, route d'Ettelbruck
L-9160 Ingeldorf (+/- 10 km)
www.cactus.lu

W

Wine cellar

It is possible to reserve the wine cellar or to book a wine tasting after prior arrangement.

WLAN / Wi-Fi

Each chalet has its own W-Lan, which is free of charge.

The access code for this can be found on the entrance card of your chalet.

